
MITCHELL & BROWN

OPERATING INSTRUCTIONS

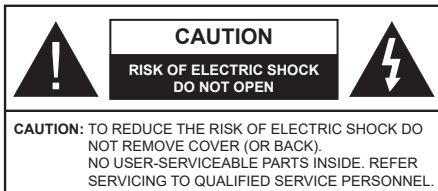
JB-24W1811

COLOUR TELEVISION

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Safety Information



In extreme weather (storms, lightning) and long inactivity periods (going on holiday) disconnect the TV set from the mains.

The mains plug is used to disconnect the TV set from the mains and therefore it must remain readily operable. If the TV set is not disconnected electrically from the mains, the device will still draw power for all situations even if the TV is in standby mode or switched off.

Note: Follow the on screen instructions for operating the related features.

IMPORTANT - Please read these instructions fully before installing or operating

WARNING: This device is intended to be used by persons (including children) who are capable / experienced of operating such a device unsupervised, unless they have been given supervision or instruction concerning the use of the device by a person responsible for their safety.

- Use this TV set at an altitude of less than 5000 metres above the sea level, in dry locations and in regions with moderate or tropical climates.
- The TV set is intended for household and similar indoor use but may also be used in public places.
- For ventilation purposes, leave at least 5cm of free space around the TV.
- The ventilation should not be impeded by covering or blocking the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
- The power cord/plug should be easily accessible. Do not place the TV, furniture, etc. on the power cord. A damaged power cord/plug can cause fire or give you an electric shock. Handle the power cord by the plug, do not unplug the TV by pulling the power cord. Never touch the power cord/plug with wet hands as this could cause a short circuit or electric shock. Never make a knot in the power cord or tie it with other cords. When damaged it must be replaced, this should only be done by qualified personnel.
- Do not expose the TV to dripping or splashing of liquids and do not place objects filled with liquids, such as vases, cups, etc. on or over the TV (e.g. on shelves above the TV).
- Do not expose the TV to direct sunlight or do not place open flames such as lit candles on the top of or near the TV.
- Do not place any heat sources such as electric heaters, radiators, etc. near the TV set.



- Do not place the TV on the floor or inclined surfaces.
- To avoid danger of suffocation, keep plastic bags out of the reach of babies, children and domestic animals.
- Carefully attach the stand to the TV. If the stand is provided with screws, tighten the screws firmly to prevent the TV from tilting. Do not over-tighten the screws and mount the stand rubbers properly.
- Do not dispose of the batteries in fire or with hazardous or flammable materials.

WARNING

- Batteries must not be exposed to excessive heat such as sunshine, fire or the like.
- Excessive sound pressure from earphones or headphones can cause hearing loss.

ABOVE ALL - NEVER let anyone, especially children, push or hit the screen, push anything into holes, slots or any other openings in the TV.

Caution	Serious injury or death risk
Risk of electric shock	Dangerous voltage risk
Maintenance	Important maintenance component

Mains Supply

The set should be operated only from a 220-240 V AC 50 Hz outlet. Make sure the TV or its stand are not placed on the power cord. DO NOT cut off the mains plug from this equipment, this incorporates a special Radio Interference Filter, the removal of which will impair its performance. In the UK, the fuse fitted in this plug is approved by ASTA or BSI to BS1362. It should only be replaced by a correctly rated and approved type. IF IN DOUBT PLEASE CONSULT A COMPETENT ELECTRICIAN.

Markings on the Product

The following symbols are used on the product as a marker for restrictions and precautions and safety instructions. Each explanation shall be considered where the product bears related marking only. Note such information for security reasons.



Class II Equipment: This appliance is designed in such a way that it does not require a safety connection to electrical earth.



Hazardous Live Terminal: The marked terminal(s) is/are hazardous live under normal operating conditions.



Caution, See Operating Instructions: The marked area(s) contain(s) user replaceable coin or button cell batteries.



Class 1 Laser Product: This product contains Class 1 laser source that is safe under reasonably foreseeable conditions of operation.

WARNING

- Do not ingest the battery, Chemical Burn Hazard.
- This product or the accessories supplied with the product may contain a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- Keep new and used batteries away from children.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

A television may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.
- The equipment is only suitable for mounting at heights ≤ 2 m.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

Apparatus connected to the protective earthing of the building installation through the MAINS connection or through other apparatus with a connection to protective earthing – and to a television distribution system using

coaxial cable, may in some circumstances create a fire hazard. Connection to a television distribution system has therefore to be provided through a device providing electrical isolation below a certain frequency range (galvanic isolator).

WALL MOUNTING WARNINGS

- Read the instructions before mounting your TV on the wall.
- The wall mount kit is optional. You can obtain from your local dealer, if not supplied with your TV.
- Do not install the TV on a ceiling or on an inclined wall.
- Use the specified wall mounting screws and other accessories.
- Tighten the wall mounting screws firmly to prevent the TV from falling. Do not over-tighten the screws.

Figures and illustrations in these operating instructions are provided for reference only and may differ from the actual product appearance. Product design and specifications may be changed without notice.

Environmental Information

This television is designed to be environmentally friendly. To reduce energy consumption, you can follow these steps:

If you set the **Energy Saving** option to **Minimum**, **Medium**, **Maximum** or **Auto**, the TV will adjust the energy consumption accordingly. Set as **Off** to turn this setting off. If you like to set the backlight to a fixed value set as **Custom**, highlight **Backlight** (will be located under the **Energy Saving** setting) and then adjust manually using the Left or Right directional button on the remote.

Note: Available energy saving options may differ depending on the selected **Mode** in the **Settings>Picture** menu.

The **Energy Saving** option can be found in the **Settings>Picture** menu. Go to Home screen and highlight **Settings** in the navigation carousel and press **OK** to access the **Settings** menu. Note that some picture settings will be unavailable to be changed.

You can also turn the screen off using the **Screen Off** option, if you want to hear the sound only and don't need to watch. If pressed Right button or Left button consecutively **Screen Off** option will be selected and **"Screen will be off in 15 seconds."** message will be displayed on the screen. Select **Proceed** and press **OK** to turn the screen off immediately. If you don't press any button, the screen will turn off in 15 seconds. Press any button on the remote or on the TV to turn the screen on again.

Note: The **Screen Off** option is not available, if the **Mode** is set to **Game**.

When the TV is not in use, please switch off or disconnect the TV from the mains plug. This will also reduce or stop the energy consumption.

Features

- Remote controlled colour TV
- Fully integrated digital terrestrial TV (DVB-T-T2)
- HDMI inputs to connect other devices with HDMI sockets
- USB input
- OSD menu system
- Side AV input for external devices (such as DVD Players, PVR, video games, etc.)
- Stereo sound system
- Teletext
- Headphone connection
- Automatic programming system
- Manual tuning
- Automatic power down after up to eight hours
- Sleep timer
- Child lock
- Automatic sound mute when no transmission
- NTSC playback
- AVL (Automatic Volume Limiting)
- PLL (Frequency Search)
- Game Mode (Optional)
- Picture off function
- Ethernet (LAN) for Internet connectivity and service
- 802.11 a/b/g/n built in WLAN Support
- Audio Video Sharing
- HbbTV

High Dynamic Range (HDR) / Hybrid Log-Gamma (HLG)

Using this feature the TV can reproduce greater dynamic range of luminosity by capturing and then combining several different exposures. HDR/HLG promises better picture quality thanks to brighter, more realistic highlights, more realistic colour and other improvements. It delivers the look that filmmakers intended to achieve, showing the hidden areas of dark shadows and sunlight with full clarity, colour and detail. HDR/HLG content is supported via native and market applications, HDMI and USB inputs. Set the corresponding HDMI source input to **Enhanced** in the **Settings>System>Sources** menu to watch HDR/HLG content, if it is received via an HDMI input. The source device should also be at least HDMI 2.0a compatible in this case.

Accessories Included

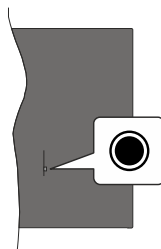
- Remote Control
- Batteries: 2 x AAA
- Operating Instructions
- Quick Start Guide
- Power Cord

Standby Notifications

If the TV does not receive any input signal (e.g. from an aerial or HDMI source) for 3 minutes, it will go into standby. When you next switch-on, the following message will be displayed: **“TV switched to stand-by mode automatically because there was no signal for a long time.”** You can disable this functionality by setting the **Timer of No Signal** option in the **Settings>Devices** menu accordingly.

The **Auto Power Down** option (in the **Settings>System>More** menu) could have been set to a value between 1 and 8 hours by default. If this setting is not set as **Off** and the TV has been left on and not been operated during the set time, it will switch into standby mode after the set time has expired. When you next switch-on the TV, the following message will be displayed: **“TV switched to stand-by mode automatically because no operation was made for a long time.”** Before the TV switches into standby mode a dialogue window will be displayed. If you do not press any button the TV will switch into the standby mode after a waiting period of about 5 minutes. You can highlight **Yes** and press **OK** to switch the TV into standby mode immediately. If you highlight **No** and press **OK**, the TV will remain on. You can also choose to cancel the **Auto Power Down** function from this dialogue. Highlight **Disable** and press **OK**, the TV will remain on and the function will be set as **Off**. You can enable this function again by changing the setting of the **Auto Power Down** option from the **Settings>System>More** menu.

TV Control Button & Operation



Note: The position of the control button may differ depending on the model.

Your TV has a single control button. This button allows you to control the Standby-On / Source / Programme and Volume functions of the TV.

Operating with the Control Button

- Press the control button to display the function options menu.
- Then press the button consecutively to move the focus to the desired option if needed.
- Press and hold the button for about 3 seconds to activate the selected option. The icon colour of the option changes when activated.
- Press the button once again to use the function or enter the sub menu.
- To select another function option, you will need to deactivate the last activated option first. Press and hold the button to deactivate it. The icon colour of the option changes when deactivated.
- To close the function options menu do not press the button for a period of about 5 seconds. The function options menu will disappear.

To turn the TV off: Press the control button to display the function options menu, the focus will be on the **Standby** option. Press and hold the button for about 3 seconds to activate this option. The icon colour of the option changes when activated. Then press the button once again to turn the TV off.

To turn on the TV: Press the control button, the TV will turn on.

To change volume: Press the control button to display the function options menu and then press the button consecutively to move the focus to **Volume +** or **Volume -** option. Press and hold the button for about 3 seconds to activate the selected option. The icon colour of the option changes when activated. Then press the button to increase or decrease the volume.

To change channel: Press the control button to display the function options menu and then press the button consecutively to move the focus to **Programme +** or **Programme -** option. Press and hold the button for about 3 seconds to activate the selected option. The icon colour of the option changes when activated. Then press the button to switch to the next or previous channel in the channel list.

To change source: Press the control button to display the function options menu and then press the button consecutively to move the focus to **Source** option. Press and hold the button for about 3 seconds to activate this option. The icon colour of the option changes when activated. Then press the button once again to display the sources list. Scroll through the available sources by pressing the button. TV will automatically switch to the highlighted source.

Note: Main menu OSD cannot be displayed via the control button.

Operation with the Remote Control

Press the **TiVo** button on your remote control to display Home screen. Use the directional buttons and **OK** button to navigate and set. Press **Back/Return** to quit a menu screen.

Input Selection

Once you have connected external systems to your TV, you can switch to different input sources. Press the **Source** button on your remote control consecutively to select the different sources.

Changing Channels and Volume

You can change the channel and adjust the volume by using the **Programme +/-** and **Volume +/-** buttons on the remote.

Reset and Power Off via Standby Button

Press and hold the **Standby** button to see additional actions for this button. **Restart**, **Standby** (Normal Standby), and **Power off** (Forced Standby) options will be available. Highlight one and press **OK** to perform the selected action. If a problem occurs that prevents the TV from switching into standby mode properly, you can use the **Power off** option to force the TV to switch into standby mode.

If your TV stops responding to commands and the actions menu can not be displayed, the TV will be forced to restart when the button is kept pressed for about 5 seconds. This will terminate the process.

Watching TV

1. Home

The Home screen is your starting point for browsing. It gathers all the TV shows and movies that matter to you - trending titles on all your streaming apps, recently watched shows, live TV channels, and recommended shows based on your ratings and viewing habits.

Content in each carousel changes dynamically based on your usage. Even carousel categories update as TiVo OS gets to know you better. For example, based on what you've been watching, you might see a Comedy Movies or Health & Fitness carousel one day and an Oscar Winners carousel a few days later.

Press the **Source** button on the remote, highlight the **TV** input source option, and press **OK** to switch to Live TV mode and watch TV channels. If the last input source used was **TV**, you can also use the **Exit** button to switch to Live TV mode.

1.1. My Apps Carousel

The **My Apps** carousel on the Home screen contains all the apps from which TiVo OS is making TV show and movie recommendations. You can select the apps that appear here on the **All Apps** screen.

When you prefer searching and browsing for shows within an app, select the app in this carousel and press **OK** on your remote control to open it.

1.2. All Apps Screen

Use the **All Apps** screen to control which apps TiVo OS uses to recommend titles from on the Home, TV Shows, and Movies screens. The apps you select display in the **My Apps** carousel on the Home screen. Press and hold the **OK** button to select or unselect the apps. Your app selections do not affect search results. TiVo OS shows results from all apps to help you find what you want to watch. When an app you're not using has the title, you can then decide to sign up for it.

2. Navigation Carousel

The navigation carousel on the Home screen gives you easy access to common features: **Live TV**, **Guide**, **All Apps**, **Freely**, **Sources**, **Channel List**, **Recordings** (depends on the model), **Timers**, and **Settings**.

3. Browse Screens

Selecting **TiVo+ Free**, **TV Shows**, **Movies**, and **Watchlist** in the Main Menu to focus your browsing on those content types.

4. Content Details

When you find content that interests you, highlight it and press **OK** on your remote control to view details about it. You can also learn about cast and crew, and see recommendations for similar content.

4.1. Watch Now

Choose to watch the show from any of your selected applications that have the show available. These are the applications you enabled for recommendations on the **All Apps** screen. Others that have the content display in the More Ways to Watch.

4.2. Watchlist

Use the Watchlist to save shows you want to start or continue watching later and favourites to return to. What you add helps personalise recommendations for you.

The titles you add also appear in a **Watchlist** carousel on the Home screen.

To add a show, select + **Watchlist** on its Content Details screen. The plus changes to a bookmark.

To remove a show, go to its Content Details screen and select **Watchlist**. The bookmark changes to a plus.

4.3. Rate

Tell TiVo OS how you feel about a TV show or movie with a Thumbs Up or Thumbs Down. In return you'll get recommendations that better reflect what you enjoy watching. Go to the Content Details screen of a show and select **Rate**. Choose Thumbs Up or Thumbs Down. Content that you rate Thumbs Down will no longer appear in recommendations.

4.4. Report Content

Go to the Content Details screen of a show and select flag. Report Content screen will be displayed.

After selecting the pre-defined reasons that suit you, highlight **Report** and press **OK**. You can also select the **Something else** option and enter your reason using the virtual keyboard in case the pre-defined reasons do not suit you.

4.5. Browse All Episodes

Select **Episodes** on the Content Details screen for an episodic TV show series to see its episodes ordered by Season.

5. Text Search

Select **Search** in the Main Menu to search for movies and TV shows across all your applications. Press **OK** and enter a title or actor using the virtual keyboard. The results appear on the screen as you type. Press the **Back/Return** button or highlight **Done** and press **OK** to close the keyboard. Highlight the desired result using the directional buttons and press **OK** to open.

6. Voice Search and Control

Use your voice to search for TV shows and movies. It's faster and more accurate than typing on a remote control. You can also navigate screens and control volume by speaking naturally. Press the **Voice** button on your remote control (depends on the model of the remote control and the remote control should be paired with the TV before use; refer to the **Remote Control** section for more information), then ask for content by criteria like title, genre, actor, director, rating, age appropriateness, quote, or decade. You can continue to talk to refine search results after they display: "Show me Tom Cruise movies. Just the ones from the 90s."

7. Need Help?

Get answers to common questions and learn to experience the most from TiVo OS at: <https://www.tivo.com/support>

Inserting the Batteries into the Remote

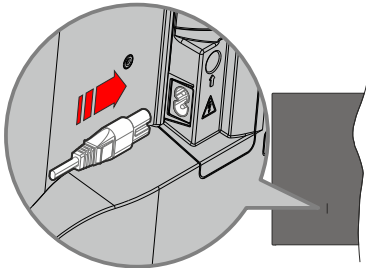
The remote may have a screw that secures the battery compartment cover onto the remote control (or this may be in a separate bag). Remove the screw, if the cover is screwed on previously. Then remove the battery compartment cover to reveal the battery compartment. Insert two 1.5V - size **AAA** batteries. Make sure the (+) and (-) signs match (observing correct polarity). Do not mix old and new batteries. Replace only with same or equivalent type. Place the cover back on. Secure the cover again with the screw, if any.

A message will be displayed on the screen when the batteries are low and must be replaced. Note that when the batteries are low, the performance of the remote control may be impaired.

Batteries should not be exposed to excessive heat such as sunshine, fire or the like.

Power Connection

IMPORTANT: The TV set is designed to operate on a **220-240V AC, 50 Hz** supply. After unpacking, allow the TV set to reach the ambient room temperature before you connect the set to the mains.



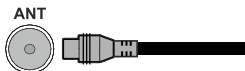
Plug one end (the two-hole plug) of the supplied detachable power cord into the power cord inlet on the rear side of the TV as shown above. Then plug the other end of the power cord into the mains socket outlet.

Note: The position of the power cord inlet may differ depending on the model.

Antenna Connection

Connect the aerial TV plug to the aerial input (ANT) socket located on the rear side of the TV.

Rear side of the TV



If you want to connect a device to the TV, make sure that both the TV and the device are turned off before making any connection. After the connection is done, you can turn on the units and use them.

Licence Notification

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



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YouTube and the YouTube logo are trademarks of Google Inc.

DVB is a registered trademark of the DVB Project.

[1] EIA/CEA-861-D compliance covers the transmission of uncompressed digital video with high-bandwidth digital content protection, which is being standardized for reception of high-definition video signals. Because this is an evolving technology, it is possible that some devices may not operate properly with the television.

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Disposal Information

[European Union]

These symbols indicate that the electrical and electronic equipment and the battery with this symbol should not be disposed of as general household waste at its end-of-life. Instead, the products should be handed over to the applicable collection points for the recycling of electrical and electronic equipment as well as batteries for proper treatment, recovery and recycling in accordance with your national legislation and the Directive 2012/19/EU and 2013/56/EU.

By disposing of these products correctly, you will help to conserve natural resources and will help to prevent potential negative effects on the environment and human health which could otherwise be caused by inappropriate waste handling of these products.

For more information about collection points and recycling of these products, please contact your local municipal office, your household waste disposal service or the shop where you purchased the product.

Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

[Business users]

If you wish to dispose of this product, please contact your supplier and check the terms and conditions of the purchase contract.

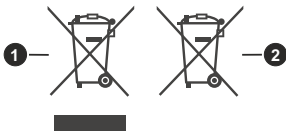
[Other Countries outside the European Union]

These symbols are only valid in the European Union. Contact your local authority to learn about disposal and recycling.

The product and packaging should be taken to your local collection point for recycling.

Some collection points accept products free of charge.

Note: The sign Pb below the symbol for batteries indicates that this battery contains lead.



1. Products
2. Battery

Specification

Digital Reception	Fully integrated digital terrestrial TV (DVB-T2 compliant)
Number of Preset Channels	1,000
Channel Indicator	On Screen Display
RF Aerial Input	75 Ohm (unbalanced)
Operating Voltage	220-240V AC, 50Hz.
Audio	German+Nicam Stereo
Audio Output Power (WRMS.) (10% THD)	2 x 2.5W
Power Consumption (W)	45W
Networked Standby Mode Power Consumption (W)	< 2
TV Dimensions DxLxH (with stand) (mm)	135 x 553 x 363
TV Dimensions DxLxH (without stand) (mm)	41/63 x 553 x 334
Display	24"
Operation temperature and operation humidity	0°C up to 40°C, 85% humidity max

Wireless LAN Transmitter Specifications

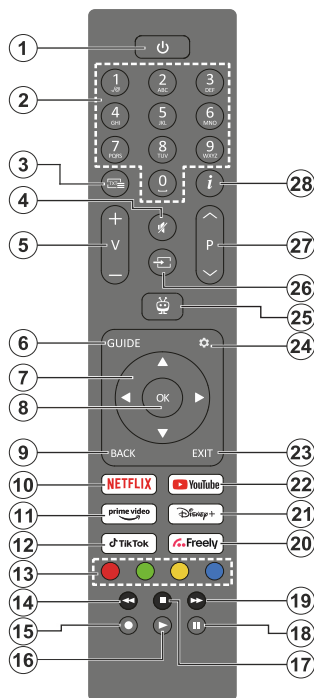
Frequency Ranges	Max Output Power
2400 - 2483.5 MHz (CH1 - CH13)	< 100 mW
5150 - 5250 MHz (CH36 - CH48)	< 200 mW
5250 - 5350 MHz (CH52 - CH64)	< 200 mW
5470 - 5725 MHz (CH100 - CH140)	< 200 mW

Country Restrictions

The Wireless LAN equipment is intended for home and office use in all EU countries, the UK and Northern Ireland (and other countries following the relevant EU and/or UK directive). The 5.15 - 5.35 GHz band is restricted to indoor operations only in the EU countries, in the UK and Northern Ireland (and other countries following the relevant EU and/or UK directive). Public use is subject to general authorisation by the respective service provider.

Country	Restriction
Russian Federation	Indoor use only

The requirements for any country may change at any time. It's recommended that user checks with local authorities for the current status of their national regulations for both 2.4 GHz and 5 GHz wireless LAN's.



1. **Standby (*)**: Standby / On (press briefly)
Restart / Power Off (press and hold)
2. **Numeric buttons**: Switches the channel in Live TV mode, enters a number in the text box on the screen
3. **Text**: Displays teletext (where available). Press the button a second time to superimpose the teletext over a normal broadcast picture (mix). Press again to close
4. **Mute**: Completely turns off the volume of the TV
5. **Volume +/-**: Increases/decreases the volume level
6. **Guide**: Displays the electronic programme guide for digital TV channels. The current channel (if on the TV source) or the last channel watched (if on the Home screen) should be a digital channel
7. **Directional buttons**: Helps navigate menus, setting options, moves the focus or cursor, etc. and displays the subpages in Live TV-Teletext mode when pressed Right or Left. Follow the on-screen instructions
8. **OK**: Confirms user selections, enters sub-menus, holds the page (in Live TV-Teletext mode), views channel list (in Live TV mode)
9. **Back/Return**: Returns to previous menu screen, goes one step back, closes open windows, opens index page (in Live TV-Teletext mode). Quickly

cycles between previous and current channels or sources

10. **Netflix**: Launches the Netflix application
11. **Prime Video**: Launches the Amazon Prime Video application
12. **TikTok**: Launches the TikTok application
13. **Coloured Buttons**: Follow the on-screen instructions for coloured button functions
14. **Rewind**: Moves frames backwards in media such as movies
15. No function
16. **Play**: Starts to play selected media
17. **Stop**: Stops the media being played
18. **Pause**: Pauses the media being played
19. **Fast Forward**: Moves frames forward in media such as movies
20. **Freely**: Launches the Freely platform (UK only)
21. **Disney+**: Launches the Disney+ application
22. **YouTube**: Launches the YouTube application
23. **Exit**: Closes and exits from displayed menus, returns to previous screen, exits from any running application or OSD banner, closes the Home screen and switches to last source used
24. **Settings**: Opens the **Settings** menu
25. **TiVo**: Returns you to Home screen within TiVo OS from places like a movie you're watching or the Settings screen
26. **Source**: Shows available broadcast and content sources
27. **Programme +/-**: Increases/decreases channel number in Live TV mode
28. **Info**: Displays information about on-screen content, shows hidden information (reveal - in Live TV-Teletext mode)

(* Standby Button

Press and hold the **Standby** button to see additional actions for this button. Highlight one of the **Restart**, **Standby** (Normal Standby), and **Power off** (Forced Standby) options and press **OK** to perform the selected action. If your TV stops responding to commands and the actions menu can not be displayed, the TV will be forced to restart when the button is kept pressed for about five seconds.

Press briefly and release the button to switch the TV into standby mode or to switch it on when it's in standby mode.

Connections

Connector	Type	Cables	Device
	HDMI Connection (side&back)		
	Side AV (Audio/Video) Connection (side)	  Side Audio/Video Connection Cable Audio/Video Cable	
	SPDIF (Coaxial Out) Connection (side)		
	Headphone Connection (side)		
	USB Connection (side)		
	CI Connection (side)		
	LAN/Ethernet Connection (back)	 LAN / Ethernet Cable	

When using the wall mounting kit (available from a third party in the market, if not supplied), we recommend that you plug in all cables before mounting the TV on the wall. Insert or remove the CI module only when the TV is SWITCHED OFF. You should refer to the module instruction manual for details of the settings. The/ Each USB input of your TV supports devices up to 500mA. Connecting devices that have current value above 500mA may damage your TV. When connecting equipment using a HDMI cable to your TV, to guarantee sufficient immunity against parasitic frequency radiation, you have to use a high speed shielded (high grade) HDMI cable with ferrites.



If you want to connect a device to the TV, make sure that both the TV and the device are turned off before making any connection. After the connection is done, you can turn on the units and use them.

Switching On/Off

To Switch the TV On

Connect the power cord to a power source such as a wall socket (220-240V AC, 50 Hz).

To switch on the TV from standby mode either:

- Press the “” button, **Programme +/-** or a numeric button, **Guide** button, **Netflix** button or **Freely** button on the remote control.
- Press the control button on the TV.

To Switch the TV Off

- Press the “” button on the remote control.
- Press the control button on the TV, the function options menu will be displayed. The focus will be on the “” option. Press and hold the button for about 3 seconds to activate this option. The icon colour of the option will change. Then press the button once again, the TV will switch into standby mode.

To power down the TV completely, unplug the power cord from the mains socket.

***Note:** When the TV is switched into standby mode, the standby LED can blink to indicate that features such as Standby Mode Search, Over Air Download or Timer is active. The LED can also blink when you switch on the TV from standby mode.*

First Time Installation

When turned on for the first time, the language selection screen is displayed. Select the desired language and press **OK**. In the following steps of the installation guide, set your preferences using the directional buttons and **OK** button.

After the language selection, you will be asked whether you want to change accessibility settings. Highlight **Yes** and press **OK** to change. Refer to the **System Menu Content** section for detailed information on available options.

Set your country preference on the next screen. You will be asked to set and confirm a PIN at this point. You have to enter it if you are asked to enter a PIN for any menu operation later.

You can activate **Store Mode** in the next step. This feature will configure your TV's settings for store environment and depending on the TV model, the supported features of it may be displayed on the screen as an info banner or the pre-installed video file may be played back. This feature is intended only for store use. It is recommended to select **Home Mode** for home use. The **Store Mode** option will be available in the **Settings>System>More** menu and your preference for this setting can be changed later. Make your selection and press **OK** to continue.

Depending on the model of your TV, the picture mode selection screen may appear at this point. In order for your TV to consume less energy and be more

environmentally friendly select **Natural** and press **OK** to continue. If you select **Dynamic** and press **OK**, a confirmation dialogue will be displayed. Select **Yes** and press **OK** to proceed. You can change your selection later using the **Mode** option in the **Settings>Picture** menu.

Depending on the model of your TV and the country selection **Summary of Consent Settings** screen may appear at this point. Using the options on this screen you can manage your consent settings. Highlight a feature and press **OK** to enable or disable. Read the relevant explanations displayed on the screen for each highlighted feature before making any changes. You can press the Right directional button to highlight the text and use the **Programme +/-** or Up/Down directional buttons to scroll up and down to read the entire text. You will be able to change your preferences at any time later from the **Settings>Legal>Consent Settings** menu. If the **Internet Connection** option is disabled the **Network/Internet Settings** step will be skipped and not displayed. If you have any questions, complaints or comments regarding the privacy policies or their enforcement, please contact by email at privacyrequest@xperi.com and smarttvsecurity@vosshub.com. Highlight **Submit Consent Choices** and press **OK** to continue.

On the next screen you need to agree to the terms and conditions of TiVo Smart TV Service to make use of the relevant services. Scroll the page to read the entire text using the **Programme +/-** or Up/Down directional buttons. Highlight **Accept** and press **OK** on the remote to confirm and proceed. Highlight **Cancel** and press **OK** to proceed without confirmation.

You will need to agree to the terms and conditions of the Manufacturer next to make use of the relevant services. Scroll the page to read the entire text using the **Programme +/-** or Up/Down directional buttons. Highlight **Accept** and press **OK** on the remote to confirm and proceed. Highlight **Cancel** and press **OK** to proceed without confirmation.

The **Network/Internet Settings** screen will be displayed next. Please refer to the **Connectivity** section if you need information on configuring a wired or a wireless connection (availability depends on the model) and other available options. If you want your TV to consume less power in standby mode, you can disable the **Networked Standby Mode** option for the selected network type by setting it as **Off**. After the settings are completed highlight **Next** and press **OK** button to continue. If the **Network Type** is set to **Wireless Device**, available networks will be listed. Highlight **Next** again when you are done and press **OK** to continue. If you want to connect to a wireless network at a later time, highlight **Setup Later** and press **OK**.

Depending on the model of your TV and supplied remote controls, an automatic pairing screen may be displayed at this point. Follow the on-screen instructions to pair your wireless remote control (depends on the model of the remote control) with your TV. Refer to the **Remote Control** section for more information. If you want to pair your remote control at a later time, highlight **Setup Later** and press **OK**.

On the next screen the **Add Devices** menu will be displayed. You can connect external wireless audio devices, remotes, keyboards, and mice to your TV. For audio devices use the **Pair Audio Link Device** option, for wireless remotes, keyboards, and mice use the **Pair Remote Control or Other Device** option. Highlight the option you prefer, press **OK** and wait for the TV to complete device discovery. If you select **Pair Remote Control or Other Device** option, instructions to pair your remote will be displayed first. Press **OK** when you are ready. Available devices will be listed. Highlight your device from the list and press **OK**. Highlight **Connect** from the options menu and press **OK** to complete the pairing process. You can use the **Discover** option at the bottom to repeat device discovery and connect other devices. Highlight **Continue** and press **OK** to proceed. You can also use the relevant options in the **Settings>Devices** menu to add/remove devices later. Refer to the **Connectivity** section for more information on connecting wireless devices. To continue highlight **Next** and press **OK**.

On next screen you can set broadcast types to be searched, set your encrypted channel searching and time zone (depending on the country selection) preferences. Additionally you can set a broadcast type as your favourite one. Priority will be given to the selected broadcast type during the search process and the channels of it will be listed on the top of the channel list. When finished, highlight **Next** and press **OK** to continue.

About Selecting Broadcast Type

To turn a search option on for a broadcast type highlight it and press the **OK**, Left or Right directional button. To turn the search option off press the **OK**, Left or Right directional button after moving the focus on the desired broadcast type option.

Digital Aerial: If the D. Aerial broadcast search option is turned on, the TV will search for digital terrestrial broadcasts after other initial settings are completed.

After the initial settings are completed the TV will start to search for available broadcasts of the selected broadcast types.

While the search continues current scan results will be displayed at the bottom of the screen. You can press the **TiVo**, **Back** or **Exit** button to cancel the search. The channels that have already been found will be stored in the channel list.

Postcode Selection screen will be displayed after the aerial channel search is completed. Enter your postcode to receive your regional channels. Available channels will be searched and installed. The channel search will continue with other types of broadcasts if any are selected in the broadcast type selection screen.

Once the channel installation is complete, the Freely TV-App installation steps will be displayed. In order to access Freely services, this application needs to be installed. Follow the steps to complete the installation. For further requirements for Freely services refer to the **Freely Platform** section. When you install the application, the elements of the user interface such as channel info banner and electronic programme guide, which are normally provided by the TV, will be replaced by this application.

While the search continues a dialogue may appear, asking whether you want to sort channels according to the LCN(*). Select **Yes** and press **OK** to confirm.

(* LCN is the Logical Channel Number system that organises available broadcasts in accordance with a recognisable channel number sequence (if available).

Note: Do not turn off the TV while performing first time installation. Note that, some options may not be available depending on the country selection.

Media Playback via USB Input

You can connect 2.5" and 3.5" inch (HDD with external power supply) external hard disk drives or USB memory stick to your TV by using the USB input(s) of the TV.

IMPORTANT! Back up the files on your storage devices before connecting them to the TV. Manufacturer will not be responsible for any file damage or data loss. Certain types of USB devices (e.g. MP3 Players) or USB hard disk drives/memory sticks may not be compatible with this TV. The TV supports FAT32 and NTFS disk formatting.

Wait a little while before each plugging and unplugging as the player may still be reading files. Failure to do so may cause physical damage to the USB player and the USB device itself. Do not pull out your drive while playing a file.

You can use USB hubs with your TV's USB input(s). External power supplied USB hubs are recommended in such a case.

It is recommended to use the TV's USB input(s) directly, if you are going to connect a USB hard disk.

Note: When viewing media files the **Media Browser** menu can only display a maximum of 1000 media files per folder.

Media Browser

You can play back audio and video files and display image files stored on a USB storage device by connecting it to your TV. Connect a USB storage device to the USB input on the side of the TV.

After connecting a USB storage device to your TV a message stating that the USB device is connected will be displayed on the screen. You can access the content of the connected USB device from the **Sources** menu on the Home screen. You can also press the **Source** button on the remote and then select your USB storage device from the list of sources.

You can set your media browser preferences by using the **Settings** menu. The **Settings** menu can be accessed from the information bar displayed at the bottom of the screen while a video or audio file is being played or an image file is being displayed. Press the **Info** button if the information bar has disappeared, highlight the gear wheel symbol positioned on the right side of the information bar and press **OK**. The **Picture Settings**, **Sound Settings**, **Media Browser Settings** and **Options** menus may be available depending on the media file type and the model of your TV and its features. The content of these menus may also vary depending on the type of media file currently open. Only the **Sound Settings** menu will be available while playing back audio files.

Loop/Shuffle Mode Operation	
Start playback and activate 	All files in the list will be continuously played in original order
Start playback and activate 	The same file will be played continuously (repeat)
Start playback and activate 	All files in the list will be played once in random order
Start playback and activate 	All files in the list will be continuously played in the same random order

To use the functions on the information bar highlight the symbol of the function and press **OK**. To change the status of a function, highlight the function icon and press **OK** as many times as required. If the symbol is marked with a red cross, that means it is deactivated.

FollowMe TV

With your mobile device you can stream the current broadcast from your smart TV using the **FollowMe TV** feature. Start the application.

For further information on using this feature refer to the instructions of the application you use.

Note: Depending on model, your TV may not support this function. The application may not be compatible with all mobile devices. Both of the devices must be connected to the same network. This feature is only functional on TV source.

CEC

This function allows the user to control the CEC-enabled devices, that are connected through HDMI ports by using the remote control of the TV.

The **CEC** option in the **Settings>Devices** menu should be set as **Enabled** at first. Press the **Source** button and select the HDMI input of the connected CEC device from the **Sources List** menu. When a new CEC source device is connected, it will be listed in **Sources List** menu with its own name instead of the connected HDMI port's name (such as DVD Player, Recorder 1, etc.).

The TV remote is automatically able to perform the main functions after the connected HDMI source has been selected. To terminate this operation and control the TV via the remote again, press and hold the "0-Zero" button on the remote control for 3 seconds.

You can disable the CEC functionality by setting the related option under the **Settings>Devices** menu accordingly.

The TV supports ARC (Audio Return Channel). This feature is an audio link meant to replace other cables between the TV and an audio system (A/V receiver or speaker system).

When ARC is active, the TV will mute its other audio outputs, except the headphone jack, automatically and volume control buttons are directed to the connected audio device. To activate ARC set the **Sound Output** option in the **Settings>Sound** menu as **HDMI ARC**.

Note: ARC is supported only via the HDMI2 input.

System Audio Control

Allows an Audio Amplifier/Receiver to be used with the TV. The volume can be controlled using the remote control of the TV. To activate this feature set the **Sound Output** option in the **Settings>Sound** menu as **HDMI ARC**. When **HDMI ARC** option is selected, **CEC** option will be set as **Enabled** automatically, if it is not already set. The TV speakers will be muted and the sound of the watched source will be provided from the connected sound system.

Note: The audio device should support System Audio Control feature.

E-Manual

You can find instructions for your TV's features in the E-Manual.

To access the E-Manual, enter the **Settings>System>More** menu, select **Manuals** and press **OK**. For quick access press the **Settings** button and then the **Info** button.

By using the directional buttons select a desired topic and press **OK** to read instructions. To close the E-Manual screen press the **Back/Return**, **Exit** or **TiVo** button.

Note: Depending on model, your TV may not support this function. The content of the E-Manual may vary according to the model.

Settings Menu Content

Devices Menu Content	
Pair Audio Link Device	Press OK to open the pairing screen. Using this screen you can wirelessly connect audio devices to your TV. Refer to the Connecting Other Wireless Devices section for further information.
Pair Remote Control or Other Device	Press OK to open the pairing screen. Using this screen you can wirelessly connect remotes, keyboards and mice to your TV. Refer to the Connecting Other Wireless Devices section for further information. <i>Note: Your TV may not be compatible with all keyboard and mouse models in the market. For more information contact your local dealer or retail outlet where you bought your TV.</i>
Virtual Remote	Enable or disable the virtual remote feature.
Audio Video Sharing	This feature allows you to share files stored on your smartphone or tablet pc. If you have a compatible smartphone or tablet pc and the appropriate software is installed, you can share/play photos, music and videos on your TV. See instructions of your sharing software for more information.
ALLM	ALLM (Auto Low Latency Mode) function allows the TV to activate or deactivate low latency settings depending on playback content. If this option is enabled the picture mode will be set to Game automatically when ALLM mode signal is received from the current HDMI source.
Timer of No Signal	If your TV does not receive any input signal (e.g. from an aerial or HDMI source) for 3 minutes, it will go into standby mode. You can enable or disable this functionality by setting this option accordingly.
CEC	With this setting you can enable and disable CEC functionality completely. Press the Left or Right button to enable or disable the feature.
CEC Auto Power On	This function allows the connected HDMI-CEC compatible device to turn on the TV and switch to its input source automatically. Press the Left or Right button to enable or disable the feature.

Picture Menu Content	
Mode	You can change the picture mode to suit your preference or requirements. Picture mode can be set to one of these options: Cinema, Game, Sports, Dynamic and Natural . <i>Note: Available options may differ depending on the input source.</i>
Contrast	Adjusts the light and dark values on the screen.
Brightness	Adjusts the brightness values on the screen.
Sharpness	Sets the sharpness value for the objects displayed on the screen.
Colour	Sets the colour value, adjusting the colours.
Energy Saving	For setting the Energy Saving to Custom, Minimum, Medium, Maximum, Auto, Screen Off or Off . <i>Note: Available options may differ depending on the selected Mode.</i>
Backlight	This setting controls the backlight level. This option (will be located under the Energy Saving setting) will be available if the Energy Saving is set to Custom . Highlight and use the Left/Right directional buttons to set.
Picture Zoom	Sets the desired image size format.
Picture Shift	This option (will be located under the Picture Zoom setting) may be available depending on the Picture Zoom setting. Highlight and press OK , then use directional buttons to shift the picture upwards or downwards.
Advanced Settings	
Dynamic Contrast	You can change the dynamic contrast ratio to desired value.

Colour Temp	Sets the desired colour temperature value. Cool, Normal, Warm and Custom options are available.
White Point	If the Colour Temp option is set as Custom , this setting will be available (will be located under the Colour Temp setting). Increase the 'warmth' or 'coolness' of the picture by pressing the Left or Right buttons.
Blue Stretch	White colour enhancement function that makes white colour more cooler in order to make more bright picture. Set as On to enable.
Micro Dimming	Low, Medium, High and Off options are available. While Micro Dimming is active, it will enhance contrast locally for each defined zone.
Noise Reduction	Low, Medium, High and Off options are available. If the signal is weak and the picture is noisy, use the Noise Reduction setting to reduce the amount of noise.
Film Mode	Films are recorded at a different number of frames per second to normal television programmes. Set to Auto when you are watching films to see the fast motion scenes clearly.
Skin Tone	Skin tone can be changed between -5 and 5.
Colour Shift	Adjust the desired colour tone.
Colour Tuner	Opens colour tuner settings. Set the Colour Tuner as Enabled to adjust the Hue, Colour and Brightness values manually.
Colour Space	Set your colour space preference. Auto, On, REC709, BT2020, ADOBERGB, DCI_P3 , and Off options are available.
Gamut Mapping	You can use this option to set the range of colours displayed on your TV screen. When set as On , colours are set according to the source signal. When set as Off , the TV's maximum colour capacity is used by default (recommended option). <i>Note: This option may not be available depending on the TV model and its features.</i>
Gamma	You can use this option to set your gamma preference. Press the Left/Right directional buttons to set to Normal, Bright or Dark . <i>Note: This option may not be available depending on the TV model and its features and you may not be able to change this setting depending on the current content.</i>
HDMI Full Range	While watching from a HDMI source, this feature will be visible. You can use this feature to enhance blackness in the picture.
11 Point White Balance Correction	White balance feature calibrates TV's colour temperature in detailed grey levels. By visually or measurement, grey scale uniformity can be improved. Adjust the strength of the Red, Green, Blue colours and Gain value manually. Highlight this option, press OK , and then set the desired white balance correction option (11 point or 2 point) to Enabled to turn it on.
Reset	Resets the current picture mode settings to factory default settings.

Sound Menu Content	
Dolby Audio	You can select one of the preset sound modes depending on the genre of the content you are watching. Smart, Movie, Music, News, and Off options will be available. Set to Off to disable. Note: Some items in the Sound menu will be greyed out and unavailable if set to an option other than Off. The settings for some other options may also change depending on the current settings.
Surround Sound	Enables or disables the surround sound mode.
Sound Output	Sets the sound output preference. TV, S/DPDIF, HDMI ARC, Headphone Only, and Lineout options will be available. There will be no sound output except through the selected option and the headphone jack. Note that, if this option is set to Headphone Only, TV speakers will be muted when headphones are plugged in. When you connect an external amplifier to your TV using the headphone jack, you can select this option as Lineout. If you have connected headphones to the TV, set this option to Headphone Only. Please ensure before using headphones that this menu item is set to Headphone Only. If it is set to Lineout, the output from the headphone socket will be set to maximum which could damage your hearing. If the HDMI ARC option is selected, CEC feature will be enabled. Note: Depending on the selected option some items in the Sound menu will appear as greyed out and will be unavailable.
AVL (Automatic Volume Limiting)	Sets the sound to obtain fixed output level between programmes. When the Dolby Audio menu item is set to an option other than Off, the AVL setting options change. Auto, Night, Normal, and Off options will be available. In Auto mode the TV will switch to Normal or Night mode automatically depending on the current time information. If no time information is available, this option will always function as Normal. When the TV switches to Night mode for the first time after setting this option to Auto, an information bar will pop up on the screen. Please note that Night mode provides more aggressive dynamic compression control than Normal mode, which is more suitable for quiet environments.
Advanced Settings	
Equalizer	Selects the equalizer mode. Custom settings can be made only when in User mode.
Dynamic Bass	Enables or disables the Dynamic Bass.
Sound Mode	You can select a sound mode if the channel you are watching supports it. This option will not be available if no channels are installed.
Digital Out	Sets digital out audio type. PCM, Auto, and Passthrough options will be available. PCM: This option provides two-channel uncompressed digital audio output. You can use this option if you experience compatibility problems such as not hearing sound. Auto: This option provides multi-channel digital audio output (up to 5.1 channel). Passthrough: This option provides original audio output as such in HDMI ARC. If your A/V receiver does not support source audio format you may experience compatibility problems such as not hearing sound.
Headphone	Sets headphone volume. This option will not be available if the Sound Output option is set to Lineout. Please ensure before using headphones that the headphone volume is set to a low level, to prevent damage to your hearing.
Balance	Adjusts the balance level of the TV speakers and headphones together.
Reset	Resets some of the sound settings to factory defaults.

Network Menu Content	
Network Type	Disable the network connection or change the connection type.
Scan Wireless Networks	Start a search for wireless networks. This option will be available if the Network Type is set as Wireless Device .
Disconnect	To disconnect from a wireless network and delete your saved wireless network profile (automatically saved when you connect to a wireless network), highlight this option and press OK . This option will not be available if you did not connect to a wireless network.
Press WPS on your wifi router	If your modem/router device has WPS, you can directly connect to it using this option. Highlight this option and press OK . Go to your modem/router device and press the WPS button on it to make the connection. This option will be available if the Network Type is set as Wireless Device .
Internet Speed Test	Start a speed test to check your connection bandwidth. The result will be displayed on the screen when finished. Press OK to return to the Network menu.
Advanced Settings	Change the IP and DNS configurations of your TV. Press OK to see available options. Highlight Save and press OK to save the changes when you are done.
Networked Standby Mode	Enable or disable this feature by setting it as On or Off .
<i>Note: For detailed information on the options of this menu refer to the Connectivity section.</i>	

Installation Menu Content	
Automatic Channel Scan (Retune)	Displays automatic tuning options. D. Aerial : Searches and stores aerial DVB stations. Internet (IP) Channels only : Searches and stores Internet (IP) channels. This option will not be available if the Scan Internet (IP) Channels option in the Internet (IP) Channels Settings menu is set to Off .
Manual Channel Scan	This feature can be used for direct broadcast entry.
Network Channel Scan	Searches for the linked channels in the broadcast system. D. Aerial : Searches for aerial network channels.
Installation Settings (optional)	Displays installation settings menu. Standby Mode Search (*) : Your TV will search for new or missing channels while in standby. Any new found broadcasts will be shown. Channel Management (*) : If this option is set as Enabled , the changes on the broadcasts such as frequency, channel name, subtitle language, etc. will be applied automatically while watching. (*) Availability depends on model.
Clear Service List	Use this setting to clear channels stored.
Select Active Network	This setting allows you to select only the broadcasts within the selected network to be listed in the channel list. This feature is available only for the country option of Norway.
Signal Information	You can use this menu item to monitor signal related information such as signal level/quality, network name, etc. for available frequencies.
Internet (IP) Channels Settings	Displays Internet (IP) channels settings. Scan Internet (IP) Channels : You can enable or disable the search for available Internet channels by setting this option to On or Off .
Factory Reset	Deletes all stored channels and settings, resets TV to factory settings.

System Menu Content	
Accessibility	Displays accessibility options of the TV. Some options will not be available if no channels are installed.
High Contrast	Increase the contrast of the menu options and texts to make them easier to read. White Text , Yellow Text and Off options will be available.
Subtitle	Turns the subtitles on or off.
Hard Of Hearing	Enables any special feature sent from the broadcaster.
Audio Description	A narration track will be played for the blind or visually impaired audience. Press OK to see all available Audio Description menu options. This feature is available only if the broadcaster supports it.
Dialogue Enhancement	This feature provides sound postprocessing options for speech-gated dialogue enhancement. Off , Low , Medium and High options will be available. Set according your preference. <i>Note: This feature has an effect only if input audio format is AC-4 and this effect only applies to TV loudspeaker output.</i>
Spoken Subtitles	Default preference of spoken subtitles is selected with this setting option. To make spoken subtitles priority higher than normal ones, this option should be set to On . This option may not be available depending on the model of your TV.
Magnification	Enables the use of button combinations to magnify the screen. On and Off options will be available. Set to On to enable. Magnification support will be enabled or disabled with long-press of the numeric button 5 . First top-left quadrant of the screen will be zoomed. After the magnification support is enabled, a long-press of the numeric buttons 2 , 4 , 6 , 8 will move the zoomed area to up, left, right and down.
Minimap	Minimap is enabled and deactivated by default. It will be activated when the Magnification feature is enabled. With this option, you can prevent magnification feature from displaying the minimap.
Highlight programmes with	
[S] Subtitle	If this option is enabled and if any electronic programme guide event has "Subtitle" access service, these events will be highlighted with another colour.
[SL] Sign Language	If this option is enabled and if any electronic programme guide event has "Sign Language" access service, these events will be highlighted with another colour.
[AD] Audio Description	If this option is enabled and if any electronic programme guide event has "Audio Description" access service, these events will be highlighted with another colour.
Language	You may set a different language depending on the broadcaster and the country.
Conditional Access	Controls conditional access modules when available.
Parental	Enter correct PIN to change parental settings. You can easily adjust Menu Lock , Maturity Lock , Child Lock , Guidance or Internet Lock in this menu. You can also set a new PIN or change the Default CICAM PIN using the related options. <i>Note: Some menu options may not be available depending on the country you selected during the first time installation or factory reset process. To access this menu, use the PIN that you have defined during the first time installation or factory reset.</i>
Date/Time	Sets date and time.
Sources	Edit the names, enable or disable selected source options. There are also Regular and Enhanced options available for HDMI sources. These options are affecting the colour settings of the selected HDMI source. To be able to watch HDR/HLG images from an HDMI source, corresponding source input should be set to Enhanced if the connected device is compatible with HDMI 2.0a and subsequent versions. Set to Regular if the connected device is HDMI 1.4 compatible. Set accordingly or disable the corresponding HDMI source by setting to Disabled .

Netflix	If this feature is supported by your TV, you can view your ESN(*) number and deactivate Netflix. (*) ESN number is an unique ID number for Netflix, created especially to identify your TV. Note: When you start to stream video content via the internet the quality of your connection will be analysed and the full HD (availability depends on the model) quality may take a short time to be realised, or in the event of a slow connection not be possible. You should check your internet capabilities with your internet provider if you are at all unsure.
TiVo	You can view the Hardware Serial Number (HSN) and Device Logging Identifier (DLID) information of your TV.
Freely	You can configure the Freely settings or uninstall the application.
Voice Assistant	
Works With Alexa	Starts the setup process for this feature manually. If setup is priorly completed, the Change Friendly Name and Sign Out options will be available. Refer to the Alexa Ready section for more information.
Change Friendly Name	You can define a new name for your TV using this option.
Sign Out	You can use this option to sign out. If you sign out, the Works With Alexa feature will be disabled.
Google Assistant	Starts the setup process to enable your TV to work with Google Assistant devices. If setup is priorly completed, the Sign Out option will be available. Refer to the Google Assistant section for more information.
Sign Out	You can use this option to sign out. If you sign out, the Google Assistant feature will be disabled.
More	Displays other setting options of the TV.
Menu Timeout	Changes timeout duration for menu screens.
Home Screen Saver	Set the screensaver options for Home screen. You can set a wait time for the screensaver or disable it by using the available options.
Standby Mode LED	If set to Off the standby mode LED will not light up when the TV is in standby mode.
Device Identification	When this option is enabled it causes a 'Device ID' to be generated internally for each Web origin visited. When disabled all the current 'Device ID's' are cleared for each Web origin that was visited. You can enable or disable this feature by setting it to On or Off .
Software Upgrade	Ensures that your TV has the latest software. Press OK to see the menu options.
Application Version	Displays current software version.
Subtitle Mode	This option is used to select which subtitle mode will be on the screen (DVB subtitle / Teletext subtitle) if both are available. Default value is DVB subtitle. This feature is available if channels are installed and the country option is set to Norway during the first time installation or factory reset.
Auto Power Down	Sets the desired time for the TV to automatically go into standby mode when not being operated. This option can be set from 1 to 8 hours in steps of 1 hour. You can also disable this option by setting to Off .
Standby On Mode	Configures your TV's auto launch preference. The Home Screen and Last Source options are available.
Sleep Timer	Define a time after which you want your TV to enter sleep mode automatically. Set to Off to disable.

Store Mode	Select this mode for store display purposes. Whilst Store Mode is enabled, some items in the TV menu may not be available. For some models Enabled with video option may also be available. If this option is set, the TV will switch to store mode and the pre-installed video file will be played back.
Power Up Mode	This setting configures the power up mode preference. Last State and Standby Mode options are available.
OSS	Displays Open Source Software licence information.
Application Priority	You can set your preference regarding the priority between the broadcast applications and CICAM App MMI applications using this option. In case a CICAM is inserted into the TV and a contention occurs between the applications the priority will be given to the selected type of application.
Manuals	Displays the E-Manual. You can find instructions for your TV's features in the E-Manual.
Note: Some options may not be available depending on the model of your TV, its features and the selected country during the first time installation or factory reset process.	

Legal Menu Content	
Privacy Policies	Displays the privacy policy information.
Terms & Conditions	Displays the terms and conditions for TiVo Smart TV Service and manufacturer.
Consent Settings	You can use the options here to manage your consent settings. Highlight a feature and press OK to enable or disable. You can read the related explanations displayed on the screen for each highlighted feature before making changes. You can press the Right directional button to highlight the text and then use the Programme +/- or Up/Down directional buttons to scroll up and down to read the entire text.
Advertising ID	Displays the advertising ID. You can also reset it using the related option here.
Company Information	Displays the company information.
Transparency Disclosure	Displays the transparency disclosure.
Cookies	
Show All Cookies	Displays all saved cookies.
Delete All Cookies	Deletes all saved cookies.
Do Not Track	You can set your preference regarding the tracking behaviour for HbbTV services using this option.

General TV Operation

Using the Channel List

Freely TV-App Not Installed

The TV sorts all stored stations in the channel list. You can edit this channel list or set favourites by using the **Channels** menu options. While watching live TV channels press the **OK** button to open the channel list or go to the navigation carousel on the Home screen and select **Channel List**. You can filter the listed channels or make advanced changes in the current list using the **Filter** and **Edit** tab options. Highlight the tab you want and press **OK** to see available options.

Managing the Favourite Lists

You can create four different lists of your favourite channels. Go to the navigation carousel on the Home screen and select **Channel List** to open the **Channels** menu. Highlight the **Edit** tab and press **OK** to see the editing options and select the **Tag/Untag channel** option. Select the desired channel on the list by pressing the **OK** button while the channel is highlighted. You can make multiple selections. You can also use the **Tag/Untag All** option to select all channels on the list. Then press the **Back/Return** or Right directional button to return to the Edit menu options. Select the **Add/Remove Favourites** option and press the **OK** button again. Favourite channel list options will be displayed. Set the desired list option to **On**. The selected channel/s will be added to the list. In order to remove a channel or channels from a favourite list follow the same steps and set the desired list option to **Off**.

You can use the filtering function in the **Channels** menu to filter the channels in the channel list permanently according to your preferences. For instance, using the options of the **Filter** tab, you can set one of your four favourite lists to be displayed every time the channel list is opened. The selected filtering options will be shown on the top of the **Channels** menu screen.

Configuring Parental Settings

The **Parental** menu options can be used to prohibit users from the viewing of certain programmes, channels and the usage of menus. These settings are located in the **Settings>System>Parental** menu.

To display parental lock menu options, a PIN should be entered. After entering the correct PIN, parental setting options will be displayed.

Menu Lock: This setting enables or disables access to all the menus or to the **Installation** menu of the TV.

Maturity Lock: If this option is set, the TV gets the maturity information from the broadcast and if this maturity level is disabled, prohibits access to the broadcast.

Note: If the country option during the first time installation or factory reset is set as France, Italy or Austria, **Maturity Lock's** value will be set to 18 as default.

Child Lock: If this option is set to **On**, the TV can only be controlled by the remote control. In this case the control button on the TV will not work.

Guidance: This setting enables or disables access to some of the MHEG applications. Disabled applications can be released by entering the right PIN.

Internet Lock: If this option is set to **On**, the internet using applications will be disabled. Set to **Off** to release these applications again.

Set PIN: Defines a new PIN number.

Default CICAM PIN: This option will appear as greyed out if no CI module is inserted into the CI slot of the TV. You can change the default PIN of the CI CAM using this option.

Note: To access this menu, use the PIN that you have defined during the first time installation or factory reset. In case the PIN is entered incorrectly five times in succession, PIN entry will be blocked and it will no longer be possible to make a new entry for 30 minutes. However, you can unblock the PIN entry or reset the retry count to zero by turning the TV off and on.

Some options may not be available depending on the model and/or on the country selection during the first time installation or factory reset.

Electronic Programme Guide

By means of the electronic programme guide function of your TV, you can browse the event schedule of the currently installed channels on your channel list. It depends on the related broadcast whether this feature is supported or not.

To access the programme guide, press the **Guide** button on your remote. You can also use the **Guide** option on the Home screen. Or you can press the **Freely** button on your remote control to connect to the Freely platform. Then highlight the **TV Guide** tab on the main screen and press **OK**.

Use the directional buttons to navigate through the programme guide.

Integrated Catch-Up Services

You can enjoy catch-up TV services that work directly through the electronic programme guide. Whilst you are on a channel use the directional buttons to scroll through the guide. Available catch-up content may change according to broadcasters. Highlight the content you want to play back and press the **OK** button.

Make sure that your TV is connected to your home network in order to use the catch-up services. For further information regarding this matter and other requirements for Freely services refer to the **Connectivity** and **Freely Platform** sections.

Teletext Services (where available)

Press the **Text** button to enter. Press again to activate mix mode, which allows you to see the teletext page and the TV broadcast at the same time. Press once more to exit. If available, sections in the teletext pages will become colour-coded and can be selected by pressing the coloured buttons. Follow the instructions displayed on the screen.

Digital Teletext

Press the **Text** button to view digital teletext information. Operate it with the coloured buttons, directional buttons and **OK** button. The operation method may differ depending on the content of the digital teletext. Follow the instructions displayed on the digital teletext screen. When the **Text** button is pressed again, the TV returns to television broadcast.

MHEG Teletext

With digital terrestrial broadcasting (DVB-T), in addition to pictures and sound, you can also view digital teletext. Digital teletext is sometimes broadcast at the same time with the normal broadcasting.

- Press the **Text** or **Red** button
- The digital teletext information appears
- Operate it with the coloured buttons, directional buttons and **OK** button

The operation method may differ depending on the content of the digital teletext. Follow the instructions displayed on digital teletext screen. Press the **Text** button to return to television broadcast.

BBC Red Button+ (RB+)

While watching BBC channels, press the **Red** button or **Text** button to access **Red Button+** services provided by the BBC. On the opening page you can access BBC's main services such as BBC iPlayer, BBC News, BBC Sport and many others. There are also links to the home pages of the related applications available. Use the navigation buttons on the TV's remote control to move through the application. Press the **Exit** button to close and exit.

Software Upgrade

Your TV is capable of finding and updating the software automatically via the broadcast signal or via Internet.

Software upgrade search via user interface

Press the **Settings** button on the remote or select **Settings** on the Home screen. Highlight the **Software Upgrade** option in the **System>More** menu and press **OK**. Then highlight the **Scan for upgrade** option and press **OK** to check for a new software upgrade.

If a new upgrade is found, it starts to download the upgrade. After the download is completed, a warning will be displayed, press **OK** to complete software upgrade process and restart TV.

3 AM search and upgrade mode

Your TV will search for new upgrades at 3:00 o'clock if the **Automatic scanning** option is set to **Enabled** and the TV is connected to an aerial signal or to the Internet. If a new software is found and downloaded successfully, it will be installed at the next power on.

Note: Do not unplug the power cord while LED is blinking during the reboot process. If the TV fails to come on after the upgrade, unplug, wait for two minutes then plug it back in. All updates are automatically controlled. If a manual search is carried out and no software is found then this is the current version.

Troubleshooting & Tips

TV will not turn on

Make sure the power cord is plugged in securely to a wall outlet. Press the **Standby** button on the remote.

Poor picture

- Check if you have correctly tuned the TV.
- Low signal level can cause picture distortion. Please check antenna connections.
- Check if you have entered the correct channel frequency if you have performed manual tuning.

No picture

- TV is not receiving any signal. Make sure the correct source has been selected.
- Is the antenna connected properly?
- Is the antenna cable damaged?
- Are suitable plugs used to connect the antenna?
- If the content is received through an HDMI input, try changing the related HDMI source input setting to **Enhanced** or **Regular** from the **Sources** option in the **Settings>System** menu.
- If you are in doubt, consult your dealer.

No sound

- Check if the TV sound is muted. Press the **Mute** button or increase the volume to check.
- Sound is coming from only one speaker. Check the balance setting from the **Sound** menu.
- Check if the **Sound Output** option is set correctly from the **Sound** menu.
- If the content is received through an HDMI input, try changing the related HDMI source input setting to **Enhanced** or **Regular** from the **Sources** option in the **Settings>System** menu.

Remote control - no operation

- The batteries may be exhausted. Replace the batteries.
- The batteries maybe inserted incorrectly. Refer to the **Inserting the Batteries into the Remote** section.

No signal on an input source

- It is possible that no device is connected.
- Check the AV cables and connections from your device.
- Check the device is switched on.

AV and HDMI Signal Compatibility

Source	Supported Signals		Available
Side AV	PAL		O
	SECAM		O
	NTSC4.43		O
	NTSC3.58		O
HDMI	480i, 480p	60Hz	O
	576i, 576p	50Hz	O
	720p, 1080i	50Hz,60Hz	O
	1080p	24Hz, 25Hz, 30Hz, 50Hz, 60Hz	O

(X: Not Available, O: Available)

In some cases a signal on the TV may not be displayed properly. The problem may be an inconsistency with standards from the source equipment (DVD, Set-top box, etc.). If you do experience such a problem please contact your dealer and also the manufacturer of the source equipment.

Supported File Formats for USB Mode

Video File Formats

Extension	Video Codec	Max. Resolution & Frame Rate & Bit Rate
.mpg, .mpeg, .dat, .vob	MPEG1/2, H.264, VC1	H.264: 1080Px2@30fps - 50Mbps, 1080P@60fps - 50Mbps Other: 1080P@60fps - 50Mbps
.ts, .trp, .m2ts		
.avi	MPEG1/2, MPEG4, H.264, MJPEG	
.mp4, .m4a, .m4v, .mov, .qt, .3gp, .3g2, .3gpp	MPEG1/2, H.263, MPEG4, H.264	
.mkv	MPEG 1/2, MPEG4, H.264	
.flv	Sorenson Sp, MPEG4, H.264	
.asf, .wmv	MPEG4, WMV3, VC1	
.webm	VP9, VP8	
.mp4, .mov, .3gpp, .3gp, .ts, .trp, .tp, .mkv	HEVC/H.265	

Picture File Formats

Extension	Specification	Resolution (width x height)
.jpg, .jpeg	Baseline	8192 x 8192
	Progressive	3000 x 3000
.bmp	RGB 1/4/8/16/24/32 bit	8192 x 8192
	RLE 4/8 bit	
.png	Greyscale, 24/32 bit per pixel	
	Interlace format	
	Progressive	

Audio File Formats

Extension	Format
.mp3	.mp3
.ac3	.ac3
.aac	.AAC
.wma	.WMA
.amr	.AMR-NB, .AMR-WB
.wav	. MPEG La, .AAC, .PCM

External Subtitles	
Extension	Specification
.ssa	SubStation Alpha
.ass	Advanced SubStation Alpha
.srt	Subrippler
.sub	Micro DVD / SubViewer
.sub + .idx	VOBSub
.txt	Micro DVD / TMPlayer / MPL2
.mpl	MPL2
.smi	Sami
.jss	JACOSUB
.ttml	TTML
.txt / .sub	DVDSUBTITLE
.lrc	-

Internal Subtitles	
Extension	Specification
.mkv	VOBSub
.mkv	ASS / SSA / TEXT
.dat, .mpg, .mpeg, .vob	DVD Subtitle
.mp4	DVD Subtitle, TEXT

Supported DVI Resolutions

When connecting devices to your TV's connectors by using DVI converter cable (DVI to HDMI cable - not supplied), you can refer to the following resolution information.

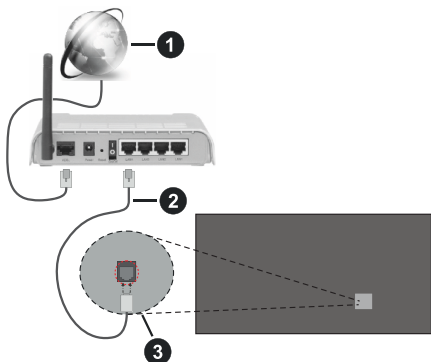
	56Hz	60Hz	66Hz	70Hz	72Hz	75Hz
640x480		x				x
800x600	x	x				x
1024x768		x		x		x
1280x768		x				x
1280x960		x				
1360x768		x				
1366x768		x				
1280x1024		x		x		x
1400x1050		x				
1600x900		x				
1920x1080		x				

Connectivity

Wired Connectivity

To Connect to a Wired Network

- You must have a modem/router connected to an active broadband connection.
- Connect your TV to your modem/router via an Ethernet cable. There is a LAN port at the rear side of your TV.

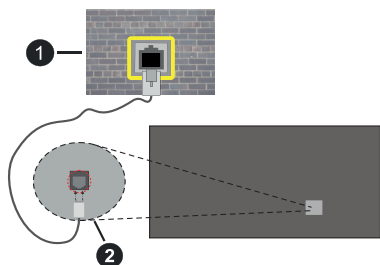


① Broadband ISP connection

② LAN (Ethernet) cable

③ LAN input on the rear side of the TV

- You might be able to connect your TV to your LAN depending on your network's configuration. In such a case, use an Ethernet cable to connect your TV directly to the network wall outlet.



① Network wall socket

② LAN input on the rear side of the TV

Configuring Wired Device Settings

To configure wired connection settings go to the **Settings>Network** menu.

Network Type

Set **Network Type** to **Wired Device** if you are connecting via an Ethernet cable.

Internet Speed Test

Highlight **Internet Speed Test** and press the **OK** button. The TV will check the internet connection bandwidth and display the result when complete.

Advanced Settings

Highlight **Advanced Settings** and press the **OK** button. On the next screen you can change the IP and DNS settings of the TV. Highlight the desired one and press Left or Right button to change the setting from **Automatic** to **Manual**. Now you can enter the IP and / or DNS values manually. Select the related item in the drop down menu and enter the new values using the numeric buttons of the remote. Highlight **Save** and press the **OK** button to save settings when complete.

Networked Standby Mode

You can enable or disable the Networked Standby Mode feature by setting this option accordingly. Refer to the **Networked Standby Mode** section for further information.

Other Information

The status of the connection will be displayed as **Connected** or **Not Connected** and the current IP address, if a connection is established. The MAC address of your TV will also be displayed on the screen.

Wireless Connectivity

To Connect to a Wireless Network

- You must have a wireless modem/router connected to an active broadband connection.



① Broadband ISP connection

A Wireless-N router (IEEE 802.11a/b/g/n) with simultaneous 2.4 and 5 GHz bands is designed to increase bandwidth. These are optimised for smoother and faster HD video streaming, file transfers and wireless gaming.

The frequency and channel differ depending on the area.

The transmission speed differs depending on the distance and number of obstructions between the transmission products, the configuration of these

products, the radio wave conditions, the line traffic and the products that you use. The transmission may also be cut off or may get disconnected depending on the radio wave conditions, DECT phones or any other WLAN 11b appliances. The standard values of the transmission speed are the theoretical maximum values for the wireless standards. They are not the actual speeds of data transmission.

The location where the transmission is most effective differs depending on the usage environment.

The TV supports 802.11 a, b, g & n type modems. It is highly recommended that you should use the IEEE 802.11n communication protocol in order to avoid any possible problems while watching videos.

You must change your modem's SSID when there are any other modems around with the same SSID. You can encounter connection problems otherwise. Use a wired connection if you experience problems with a wireless connection.

Configuring Wireless Device Settings

To configure wireless connection settings go to the **Settings>Network** menu.

Network Type

Set **Network Type** to **Wireless Device** to start connection process.

Scan Wireless Networks

Highlight the **Scan Wireless Networks** option and press **OK** to start a search for available wireless networks. All found networks will be listed. Highlight your desired network from the list and press **OK** to connect. A network with hidden SSID can not be detected by other devices. If you want to connect to a network with hidden SSID, scroll down the list of detected wireless networks, highlight the **Add New Network** option and press **OK**. Enter the name of the network and select the security type using the related options to connect.

Note: If the modem supports N mode, you should set N mode settings.

If the selected network is password-protected, enter the correct key by using the virtual keyboard. You can use this keyboard via the directional buttons and the **OK** button on the remote control.

Wait until the IP address is shown on the screen. This means that the connection is now established.

Disconnect

If you have connected to a wireless network the **Disconnect** option will appear in the **Network** menu and your wireless network profile will also be saved, thus your TV will connect to the same network automatically whenever you switch to wireless connection. To disconnect from a wireless network and delete the saved wireless network profile, highlight **Disconnect** and press **OK**.

Press WPS on your wifi router

If your router has WPS, you can directly connect to the modem/router without entering a password or adding the network first. Highlight the **Press WPS on your wifi router** option and press **OK**. Go to your modem/router device and press the WPS button on it to make the connection. You will see a connection confirmation on your TV once the devices have paired. Select **OK** to proceed. No further configuration is required.

Internet Speed Test

Highlight **Internet Speed Test** and press the **OK** button to check your internet connection speed.

Advanced Settings

Highlight **Advanced Settings** and press the **OK** button to open the advanced setting menu. Use directional and numeric buttons to set. The procedure is the same as explained for wired connectivity. Highlight **Save** and press the **OK** button to save settings when complete.

Networked Standby Mode

You can enable or disable the Networked Standby Mode feature by setting this option accordingly. Refer to the **Networked Standby Mode** section for further information.

Other Information

The status of the connection will be displayed as **Connected** or **Not Connected** and the current IP address, if a connection is established. The MAC address of your TV will also be displayed on the screen.

Connecting to your mobile device via WLAN

- If your mobile device has WLAN feature, you can connect it to your TV via a router, in order to access the content in your device. For this, your mobile device must have an appropriate sharing software.

Connect your TV to your router by following the steps mentioned in the sections above.

Afterwards, connect your mobile device to the same network as your TV and then activate the sharing software on your mobile device. Then, select files that you want to share with your TV.

If the connection is established correctly, you will be able to access the shared files installed on your mobile device via the Audio Video Sharing feature of your TV.

Go to the navigation carousel on the Home screen and select **Sources**. Then highlight the **Audio Video Sharing** option in the **Sources** menu and press **OK**, available media server devices in the network will be displayed. Select your mobile device and press the **OK** button to continue.

- If available, you can download a virtual remote controller application from the server of your mobile device application provider.

Note: This feature may not be supported on all mobile devices.

Networked Standby Mode

Networked Standby Mode is a standard that allows a device to be turned on or woken up by a network message. The message is sent to the device by a program executed on a remote device connected to the same local area network, such as a smartphone.

To enable this feature set the **Networked Standby Mode** option in the **Network** menu to **On**. It is necessary that both the device, from which the network message will be sent to the TV, and the TV are connected to the same network. Networked Standby Mode feature is only supported for Android OS devices and can only be used via YouTube and Netflix applications.

In order to use this feature the TV and the remote device should be connected at least once while the TV is on. If the TV is powered off, the connection should be re-established, the next time it is switched on. Otherwise this feature will be unavailable. This does not apply, when the TV is switched into the standby mode.

If you want your TV to consume less power in standby mode, you can disable this feature by setting the **Networked Standby Mode** option to **Off**.

Wireless Display

Wireless Display is a standard for streaming video and sound content. This feature provides the ability to use your TV as wireless display device.

Using with mobile devices

There are different standards which enable sharing of screens including graphical, video and audio content between your mobile device and TV.

Press the **Source** button on the remote and switch to **Wireless Display** source.

A screen appears stating that the TV is ready for connection.

Open the sharing application on your mobile device. These applications are named differently for each brand, refer to the instruction manual of your mobile device for detailed information.

Scan for devices. After you select your TV and connect, the screen of your device will be displayed on your TV.

Note: This feature can be used only if the mobile device supports this feature. If you experience problems with the connection check if the operating system version you use supports this feature. There may be incompatibility problems with the operating system versions which are released after the production of this TV. Scanning and connecting processes differ according to the program you use.

Connecting Other Wireless Devices

Your TV supports another short range wireless connection technology too. A pairing is required before using these kind of wireless devices with the TV set. You should do the following to pair your device with the TV:

- Set the device to pairing mode
- Start device discovery on the TV

Note: Refer to the user manual of the wireless device to learn how to set the device to pairing mode.

You can connect audio devices, remotes, keyboards, and mice wirelessly to your TV. Unplug or switch off any other connected audio device in order for wireless connection feature to work correctly. For audio devices you should use the **Pair Audio Link Device** option, for remotes, keyboards, and mice the **Pair Remote Control or Other Device** option in the **Settings>Devices** menu. Select the menu option and press the **OK** button to open the relevant menu. Using this menu you can discover and connect the devices that use the same wireless technology and start to use them. Set the **Pair Audio Link Device** or **Pair Remote Control or Other Device** option to **Enabled**, then highlight **Discover** on the bottom side of the menu screen and press **OK** to start the device discovery. Follow the on-screen instructions. A list of available wireless devices will be displayed. Select the device you want to connect from the list and press **OK**. Highlight **Connect** and press **OK** to connect. If "**Device connected**" message is displayed, the connection is successfully established. If the connection fails try it again.

Note: Your TV may not be compatible with all remote, keyboard and mouse models in the market. For more information contact your local dealer or retail outlet where you bought your TV.

Image transfer and audio streaming

You can also use this type of connection to transfer images or stream audio from your mobile device to your TV.

Pair the mobile device and the TV as described before. Start a device search in your hand-held device. Select your TV from listed devices. Confirm the request for connection on your TV screen and do the same on your hand held device screen. If no pairing is done, image transfer or audio streaming to the TV will not be possible.

The images sent by mobile device will be displayed on the TV without confirmation request, if the image file is suitable. You can also save the image file to a connected USB memory drive or set as boot logo, if this feature is supported and the file is suitable. Press the **Exit** button to terminate displaying the image.

The audio will be routed through the speakers of the TV, after confirmation is given. To start audio streaming unpair the device from your TV if it is paired with your TV previously. After pairing is completed, a confirmation message will be displayed asking whether you want to start audio streaming from your mobile device. Select **Yes** and press the **OK** button on the remote of the TV. If the connection is successful, all audio will be routed through the speakers of the TV. When audio on your device is stopped or paused, audio from the active source on the TV is heard through the TV's speakers. To terminate the audio streaming, you should turn off the wireless connection of your mobile device.

Close all running applications and all the menus on the TV for a trouble-free transfer. Only image files with sizes smaller than 5 MB and in the following file formats are suitable; *.jpg, .jpeg, .png, .bmp*. If a file sent by the mobile device does not suit these requirements, it will not be displayed on the TV.

If the **Audio Video Sharing** option in the **Settings>Devices** menu is disabled, the TV will ignore pairing requests and no information message will be displayed on the screen. If a device is already paired prior to disabling the **Audio Video Sharing** option, it will be able to continue sharing images with the TV even if the **Audio Video Sharing** option is disabled.

***Note:** Wireless devices may operate within the same radio frequency range and may interfere with one another. To improve the performance of your wireless device place it at least 1 metre away from any other wireless devices.*

Connectivity Troubleshooting

Wireless Network Not Available

- Ensure that any firewalls of your network allow the TV wireless connection.
- Try searching for wireless networks again, using the **Network** menu screen.

If the wireless network does not function properly, try using the wired network in your home. Refer to the **Wired Connectivity** section for more information on the process.

If the TV does not function using the wired connection, check the modem (router). If the router does not have a problem, check the internet connection of your modem.

Connection is Slow

See the instruction book of your wireless modem to get information on the internal service area, connection speed, signal quality and other settings. You need to have a high speed connection for your modem.

Disruption during playback or slow reactions

You could try the following in such a case:

Keep at least three metres distance from microwave ovens, mobile telephones, bluetooth devices or any other WLAN compatible devices. Try changing the active channel on the WLAN router.

Internet Connection Not Available / Audio Video Sharing Not Working

If the MAC address (a unique identifier number) of your PC or modem has been permanently registered, it is possible that your TV might not connect to the internet. In such a case, the MAC address is authenticated each time when you connect to the internet. This is a precaution against unauthorised access. Since your TV has its own MAC address, your internet service provider cannot validate the MAC address of your TV. For this reason, your TV cannot connect to the internet. Contact your internet service provider and request information on how to connect a different device, such as your TV, to the internet.

It is also possible that the connection may not be available due to a firewall problem. If you think this causes your problem, contact your internet service provider. A firewall might be the reason of a connectivity and discovery problem while using the TV in **Audio Video Sharing** mode or while browsing via **Audio Video Sharing** feature.

Invalid Domain

Ensure that you have already logged on to your PC with an authorised username/password and also ensure that your domain is active, prior to sharing any files in your media server program on your PC. If the domain is invalid, this might cause problems while browsing files in **Audio Video Sharing** mode.

Using Audio Video Sharing Network Service

Audio Video Sharing feature uses a standard that eases the viewing process of digital electronics and makes them more convenient to use on a home network.

This standard allows you to view and play photos, music and videos stored on the media server connected to your home network.

1. Server Software Installation

The **Audio Video Sharing** feature cannot be used if the server program is not installed onto your PC or if the required media server software is not installed onto the companion device. Prepare your PC with a proper server program.

2. Connect to a Wired or Wireless Network

See the **Wired/Wireless Connectivity** sections for detailed configuration information.

3. Enable Audio Video Sharing

Enter the **Settings>Devices** menu and enable the **Audio Video Sharing** option.

4. Play Shared Files via Media Browser

Go to the navigation carousel on the Home screen and select **Sources**. Then highlight the **Audio Video Sharing** option in the **Sources** menu by using the directional buttons and press **OK**. Available media server devices in the network will be listed. Select

one and press **OK** to continue. The media browser will then be displayed.

Refer to the **Media Browser** section for further information on file playback.

If a problem occurs with the network, switch your television off at the wall socket and back on again.

PC/HDD/Media Player or any other devices that are compatible should be used with a wired connection for higher playback quality.

Use a LAN connection for quicker file sharing between other devices like computers.

Note: *There may be some PC's which may not be able to utilise the Audio Video Sharing feature due to administrator and security settings (such as business PC's).*

Apps

You can access the applications installed on your TV from the Home screen. The apps of the streaming services are integrated for the best search and viewing experience. Press the **TiVo** button on the remote, Home screen will be displayed. Highlight an app and press **OK** to launch.

Use the **All Apps** screen to control which apps TiVo OS uses to recommend titles from on the Home, TV Shows, and Movies screens. Select **All Apps** from the Main Menu or the **My Apps** carousel on the Home Screen, then press and hold the **OK** button to select or unselect the apps on the All Apps screen. The apps you select display in the **My Apps** carousel on the Home screen.

Your app selections do not affect search results. TiVo OS shows results from all apps to help you find what you want to watch. When an app you're not using has the title, you can then decide to sign up for it.

Notes: *While many apps are free, a subscription, rental, or purchase may be needed to watch titles from some apps. Possible application dependent problems may be caused by the content service provider. Third party internet services may change, be discontinued or restricted at any time.*

Freely Platform

Freely platform provides catch-up TV and On Demand services. Simply press the **Freely** button on your remote control to connect to the Freely platform.

The Freely platform can also be accessed from the navigation carousel. Go to the Home screen and scroll to the navigation carousel. Then highlight **Freely** and press the **OK** button.

The Freely platform main screen will be displayed. Here you can access content such as live TV channels, TV apps, TV shows, and movies divided into categories. Select a content that you want to play back and press **OK** to watch.

Catch-up content can also be accessed and played back directly from the TV Guide. Highlight the **TV Guide** tab on the Freely platform main screen and

press **OK** or press the **Guide** button on the remote control to open the TV Guide. Refer to the section **Electronic Programme Guide** for more information.

Requirements

The Freely services may only be used if the following requirements are fulfilled:

- Connecting the TV to the Internet. A minimum broadband speed of 2Mbps is required for proper operation of catch-up and on demand services
- Agreeing to the privacy policy and terms of Freely
- Installing the Freely app

Note: *Freely platform usage will count towards any monthly broadband data allowance. Only selected channels provide 7-day catch-up.*

Internet Browser

You can launch the internet browser from the **My Apps** carousel on the Home screen.

In the initial screen of the browser, the thumbnails of the predefined (if any) links to web sites will be displayed as speed dial options along with the **Edit Speed Dial** and the **Add to Speed Dial** options.

To navigate the web browser, use the directional buttons on the remote or a connected mouse. To see the browser options bar, press the Up directional button on the remote or move the cursor to the top of the page. **History**, **Tabs**, and **Bookmarks** options and the browser options bar which contains previous/next buttons, the refresh button, the address/search box, the **Speed Dial** and the **Vewd** buttons are available.

To add a desired website to the **Speed Dial** list for quick access, move the cursor to the top of the page. The browser options bar will appear. Highlight the **Speed Dial** -  button and press **OK**. Then select the **Add to Speed Dial** option and press **OK**. Fill in the blanks for the **Name** and **Address** fields, highlight **OK** and press **OK** to add. You can also highlight the **Vewd** button on the browser options bar and press **OK**, then highlight the **Add to Speed Dial** option in the submenu and press **OK** again whilst you are on the website that you want to add to the **Speed Dial** list. This way, the **Name** and **Address** fields will be filled automatically according to the website you are visiting. Highlight **OK** and press **OK** to add.

You can also use the **Vewd** menu options to manage the browser. Highlight the **Vewd** button and press the **OK** button to see available page specific and general options.

There are various ways to search or visit websites using the web browser.

Type in the address of a website (URL) into the search/address box and highlight the **Enter** button on the virtual keyboard and press the **OK** button on the remote to visit the site.

Type in keyword/s into the search/address box and highlight the **Enter** button on the virtual keyboard and press the **OK** button on the remote to start a search for the related websites.

Highlight a Speed Dial thumbnail and press the **OK** button to visit the related website.

Your TV is compatible with USB mice. Plug your mouse or wireless mouse adaptor into the USB input of your TV for easier and quicker navigation.

Some web pages include flash content. These are not supported by the browser.

Your TV does not support any download processes from the Internet via the browser.

All sites on the Internet might not be supported. Depending on the site, content issues may occur. In some circumstances, video content may not play.

HBBTV System

HbbTV (Hybrid Broadcast Broadband TV) is a new industry standard that seamlessly combines TV services delivered via broadcast with services delivered via broadband and also enables access to Internet only services for consumers using connected TVs and set-top boxes. Services delivered through HbbTV include traditional broadcast TV channels, catch-up services, video-on-demand, electronic programme guide, interactive advertising, personalisation, voting, games, social networking and other multimedia applications. HbbTV applications are available on channels where they are signalled by the broadcaster. The broadcaster marks one application as "autostart" and this one is started by the platform automatically. The autostart applications are generally launched with a small red button icon to notify the user that there is an HbbTV application on that channel. Press the **Red** button to open the application page. After the page is displayed you can go back to the initial red button icon state by pressing the **Red** button again. You can toggle between the red button icon mode and full UI mode of the application via pressing the **Red** button. It should be noted that the red button switching capability is provided by the application and some applications may behave differently (other colour buttons such as green, yellow, blue, may be defined for some other functions, e.g. shortcuts).

If you switch to another channel while an HbbTV application is active (either in red button icon mode or full UI mode), the following scenarios can occur.

- The application can continue running.
- The application can be terminated.
- The application can be terminated and another autostart red button application can be launched.

HbbTV allows the applications to be retrieved both from broadband or broadcast. The broadcaster may enable both ways or one of them. If the platform does not have

an operational broadband connection, the platform can still launch applications transmitted on broadcast.

The autostart red button applications generally provide links to other applications. The user then can switch to other applications by using the links provided. The applications should provide a way to terminate themselves, usually the **Exit** button is used for this.

HbbTV applications use keys on the remote control to interact with the user. When an HbbTV application is launched, the control of some keys are owned by the application. For example, numeric channel selection may not work on a teletext application where the numbers indicate teletext pages.

HbbTV requires AV streaming capability for the platform. There are numerous applications providing VOD (video on demand) and catch-up TV services. The user can use play, pause, stop, forward, and rewind keys on the remote control to interact with the AV content.

If you need to change the audio description settings of your TV you should do it before a HbbTV playback starts. You will not be able to access related settings during a playback. Go to the **Settings>System>Accessibility>Audio Description** menu and adjust according to your need.

***Note:** You can enable or disable this feature from the **Settings>Legal>Consent** menu.*

VeeZy

The **VeeZy** app allows control of your TV's channels, volume, and provides quick access to VOD apps. With the touchscreen, keyboard, and number pad, you can make calls easily. Even when you're outside the house, you can turn your TV off and view the currently active content source. The **Family Account** feature allows sharing the TV between family members and different rooms, so all household members can use the TV.

On **Vestel TiVo** TVs, you can use the microphone button through the Smart Life app to issue simple voice commands. When away from home, you can turn the TV on/off and view the active app's source.

VeeZy app Installation

- Download the **VeeZy** app from the Google Play Store or the App Store on your phone.
- Make sure your TV is connected to the internet and that your smartphone is connected to the same Wi-Fi network as your TV.
- Open the app. Once the app is launched, the **login screen** will appear. For first-time use, tap the "**Sign Up**" button. If you have already registered, simply log in with your credentials.
- If this is your first time registering, please read and accept the terms of use and privacy policy.
- You will then receive an activation email to your registered email address. Activate your account

by following the instructions in the email. Once your account is activated, you can start using the **VeeZy** app.

- From the home screen, select **"Add Device"**, then tap **"Continue"** and choose **"Smart TV"** as your product.
- After the device search is complete, your TV will appear in the list. Select your device and tap **"Continue"**.
- On the device naming screen, enter a name for your TV and tap **"Continue"** to proceed. Your device setup is now complete.

Wi-Fi Connection Warnings

- The remote control function requires a Wi-Fi network.
- Ensure the wireless network you are connecting to operates on the **2.4 GHz** band.
- If you are experiencing connection issues, check with your Internet Service Provider. The problem may be due to the distance between your device and the modem. Try moving the modem closer and attempt the setup again.
- When there are changes to the Wi-Fi modem, modem name, or Wi-Fi password, the device needs to be reconnected to the Wi-Fi network.
- Wireless LAN Specifications: Frequency range **2.400 GHz – 2.484 GHz**.

Alexa Ready

Alexa is Amazon's cloud-based voice service available on many voice controlled assistant devices. Your TV is compatible with and ready to be utilised with Alexa devices.

Works With Alexa

By means of the Works With Alexa feature you can control the functions of your TV with Alexa devices. In order to do this, the setup process should be completed. The setup can be carried out by using the **Works With Alexa** option in the **Settings>System>Voice Assistant** menu.

Setup process

The wizard will guide you through the setup process.

- On the first screen you will be informed about the feature. Highlight **Start** and press **OK** to proceed.
- An authentication code will be created and displayed on the screen. Use your computer or any other device with internet access to go to the internet address (URL) shown on the screen. You will be directed to a page where you can sign in to your Amazon account first, if you are not already signed in. Then you will be directed to a page where you can enter the authentication code you see on the TV and link your TV to your Amazon account.
- If the linking process was successful you will be asked to determine a name for your TV, called 'Friendly Name'(**FN**). A 'Friendly Name' is a name

that reminds you of your TV, such as 'Living Room TV', 'Kitchen TV', 'Dining Room TV', etc. Choose an easy-to-say name. You will say this name to tell Alexa which TV to control. When you are done, highlight **OK** and press **OK**.

- Examples about the use of the feature will be displayed on the next screen. Press **OK** to finish the setup.

Once the setup is complete, you will be able to control the functions of your TV with Alexa.

***Note:** Make sure that the devices are connected to the internet.*

Example Commands

Here are some voice commands that you can use:

Command	Function
Alexa, turn on ' FN '	Powers on the TV
Alexa, turn off ' FN '	Powers off the TV
Alexa, play ' FN '	Starts media playback
Alexa, pause ' FN '	Pauses media playback
Alexa, resume ' FN '	Resumes media playback
Alexa, stop ' FN '	Stops media playback
Alexa, fast forward on ' FN '	Advances media in fast forward mode
Alexa, rewind on ' FN '	Rewinds media
Alexa, set the volume of ' FN ' to 50	Sets the volume to the specified level
Alexa, turn the volume up on ' FN '	Increases volume by 10 units
Alexa, turn the volume down on ' FN '	Decreases volume by 10 units
Alexa, mute ' FN '	Mutes sound
Alexa, unmute ' FN '	Unmutes sound
Alexa, change the input to "input_name" on ' FN '	The TV switches to the input source with the specified name (e.g. HDMI 1)
Alexa, change channel to "channel_number" on ' FN '	The TV switches to the channel with the specified number (e.g. channel 200)
Alexa, change channel to "channel_name" on ' FN '	The TV switches to the channel with the specified name
Alexa, channel up on ' FN '	The TV switches to the next higher channel, if any available
Alexa, channel down on ' FN '	The TV switches to the next lower channel, if any available
Alexa, next channel on ' FN '	The TV switches to the next channel on the channel list

***FN** is the abbreviation for 'Friendly Name'.*

Google Assistant

Your TV works with Google Home for voice control of your connected devices and appliances.

Works With Google Home

By means of this feature you can control the functions of your TV with Google Assistant devices. In order to do this, the setup process should be completed.

Before the setup

Complete the following procedures before you start the setup on your TV.

- Install the Google Home application on your mobile phone and login to your account
- Add the assistant device to your account
- Select the **VSmart TV** action from the list of actions within the application
- A screen will be displayed where you will enter the authentication code which will be created during the setup process on your TV in order to link your TV to your account. Continue with the setup on your TV as described in the **Setup process** section below to get the authentication code

Setup process

The setup can be carried out by using the **Google Assistant** option in the **Settings>System>Voice Assistant** menu. The wizard will guide you through the setup process.

- On the first screen highlight **Start** and press **OK** to proceed
- You will be asked to determine a name for your TV on the next screen, called 'Friendly Name' (**FN**). A 'Friendly Name' is a name that reminds you of your TV, such as 'Living Room TV', 'Kitchen TV', 'Dining Room TV', etc. Choose an easy-to-say name. When you are done, highlight **OK** and press **OK**
- An authentication code will be created and displayed on the screen. Enter the code you see on the TV on the Google Home application

Once the setup is complete, you will be able to control the functions of your TV with Google Assistant.

Note: Make sure that the devices are connected to the Internet. You can link only one TV to your account.

Example Commands

Just say "Hey Google" or "Ok Google" to control your TV using just your voice.

Command	Function
turn on 'FN'	Powers on the TV
turn off 'FN'	Powers off the TV
pause on 'FN'	Pauses media playback
resume on 'FN'	Resumes media playback
stop on 'FN'	Stops media playback
volume up on 'FN'	Increases volume
volume down on 'FN'	Decreases volume
set mute volume on 'FN'	Mutes sound
switch input to "input_name" on 'FN'	The TV switches to the input source with the specified name (e.g. HDMI 1)
switch to "input_name" on 'FN'	
change channel to "channel_number" on 'FN'	The TV switches to the channel with the specified number (e.g. channel 200)
change channel to "channel_name" on 'FN'	The TV switches to the channel with the specified name
channel up on 'FN'	The TV switches to the next higher channel, if any available
channel down on 'FN'	The TV switches to the next lower channel, if any available

FN is the abbreviation for 'Friendly Name'.

Google is a trademark of Google LLC.

DVB functionality information

This DVB receiver is only suitable for use in the country which it was designed to be used in.

Although this DVB receiver conforms to the latest DVB specifications at the time of manufacture, we cannot guarantee compatibility with future DVB transmissions due to changes that may be implemented in broadcast signals and technologies.

Some digital television functions may not be available in all countries.

We continually strive to improve our products; therefore, specifications may change without prior notice.

For advice on where to purchase accessories, please contact the store where you purchased your equipment.

TiVo UI Launcher functionality information

The content and services available through the TiVo UI Launcher are provided by third-party providers and may be altered, suspended or discontinued at any time without notice.

Bush is not responsible for any of the content or services and does not warrant the availability of or access to such content or services.

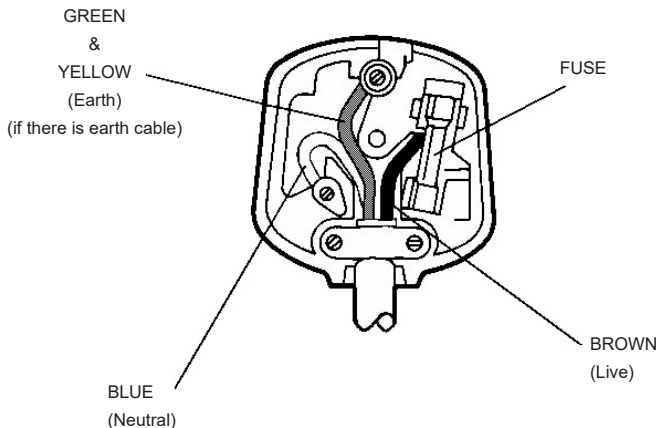
For information on a particular service or on any content, please visit the service/content provider's website. If you have any questions concerning, or problems with, any content or services then please contact the relevant service/content provider directly. Bush is not responsible for providing customer service in relation to content or services and accepts no liability in this regard.

Important Instructions

For your own safety read the following instructions carefully before attempting to connect this unit to the mains supply.

MAINS (AC) OPERATION

The wires in the mains lead are coloured in accordance with the following code :



IMPORTANT

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured green and yellow must be connected to the terminal which is marked with the letter E, or by the earth symbol, or coloured green or green and yellow.

The wire which is coloured blue or black must be connected to the terminal which is marked with the letter N or coloured Black.

The wire which is coloured brown or red must be connected to the terminal which is marked with the letter L or coloured Red.

For continued protection against risk of fire, replace only with same type and rating of fuse (ASTA approved 5A 250VAC fuse).

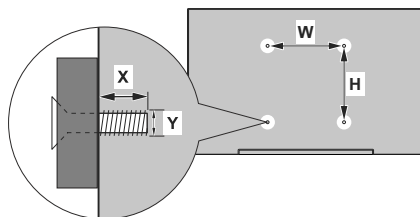
CAUTION

TO PREVENT ELECTRIC SHOCK DISCONNECT FROM THE MAINS BEFORE REMOVING COVER. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

SAFETY PRECAUTION

THIS EQUIPMENT MUST BE DISCONNECTED FROM THE MAINS WHEN NOT IN USE. DO NOT ALLOW THIS UNIT TO BE EXPOSED TO RAIN OR MOISTURE.

VESA WALL MOUNT MEASUREMENTS		
Hole Pattern Sizes (mm)	W	H
	75	75
Screw Sizes		
Length (X)	min. (mm)	5
	max. (mm)	8
Thread (Y)	M4	



Hereby, VESTEL Elektronik Sanayi ve Ticaret A.Ş., declares that the radio equipment type TFT IDTV is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: doc.vosshub.com

Mitchell & Brown Product Registration

Thank you for purchasing a Mitchell & Brown product.

For Consumers to register your 7 Year warranty visit www.mitchellandbrown.co.uk.

For any assistance you require with the product please call the Help Line on 01204 377693

STATEMENT OF COMPLIANCE

Type of product: Television

BRAND NAME	MODEL NO	MODEL DESCRIPTION
MITCHELL & BROWN	JB-24W1811	24" HD Smart Tivo-Freely TV

Manufacturer :

Vestel Elektronik Sanayi ve Ticaret. A.Ş.
Organize Sanayi 3. Bölgesi
45030 MANİSA/ TURKEY

Manufacturer :

TVD (NW) Ltd
James House, Unit 36, Waters Meeting
Industrial Estate, Britannia Way, Bolton.
BL2 2HH

Declaration:

This statement is prepared on behalf of the above named manufacturer(s) of the product.

We hereby declare that it is the opinion of the above stated manufacturer(s) that the equipment named above has been designed to comply with the relevant sections of the specifications referenced and complies with the requirements of Schedule 2 of the Regulation.

The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023	
	S.I 2023 No. 1007

The following standards and/or specifications were considered when assessing the compliance against the requirements defined in the regulations:

- ETSI EN 303 645 v2.1.1 (19th June 2020)
- ISO/IEC 29147:2018

The minimum support period for this product has been defined as 8 years from when the product was first supplied and the earliest date which support may cease for this model will be April 2033.

Signed by or on behalf of TVD (NW) Ltd.

Manufacturer's Place and date of issue

TVD (NW) Ltd
James House, Unit 36, Waters Meeting
Industrial Estate, Britannia Way, Bolton.
BL2 2HH

25th April 2025

The VESTEL Security issue reporting process can be obtained from the following webpage:

<https://vestelinternational.com/en/vulnerability-disclose-policy>

For any other enquiries, please contact Customer Support: customerservice@mitchellandbrown.co.uk

**UK
CA**



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For any assistance you require with the product please call the Help Line on 01204 377693